



Arnold Schwarzenegger, Governor  
State of California  
Business, Transportation and Housing Agency

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IN REPLY REFER TO:  
FILE NO: 933-0176

VIA OVERNIGHT MAIL

May 22, 2006

Mary V. Anderson  
Western Region General Counsel  
Aetna Health of California, Inc.  
2625 Shadelands Drive  
Walnut Creek, CA 94598

**RE: MENTAL HEALTH PARITY SURVEY REQUIRED ADDITIONAL  
INFORMATION - DEFICIENCY 1 CORRECTED**

Dear Ms. Anderson:

The Department of Managed Health Care (the "Department") completed its review of Aetna Health of California, Inc. (the "Plan's") response to the 2005 Mental Health Parity Survey Final Report, dated October 26, 2005 involving Deficiency 1. In this deficiency, the Plan had not ensured that providers' provisions for after-hour services were reasonable and that providers' responses to enrollee messages were in a timely manner. The Department had required the Plan to submit additional information as evidence of correction.

The Department has determined that based on the information provided and additional evidence while the Department was on-site conducting the Routine Survey of the Plan in February 2006, Deficiency 1 has been corrected.

No further action is required by the Plan. A copy of this correspondence is being put in the Plan's Public File.

If there are any questions please contact me at (916) 229-0787.

Sincerely,

*[Signed Original On File]*

Dan McCord, MBA  
Senior Health Care Service Plan Analyst  
Division of Plan Surveys